

## ROTHERHAM BOROUGH COUNCIL – REPORT TO MEMBERS

1.	<b>Meeting:</b>	<b>Cabinet Member for Adult Social Care</b>
2.	<b>Date:</b>	<b>27th June 2011</b>
3.	<b>Title:</b>	<b>Adult Social Care 4<sup>th</sup> Quarter (January to March) performance report for 2010/11</b>  <b>All Wards Affected</b>
4.	<b>Programme Area:</b>	<b>Neighbourhoods and Adult Services</b>

### 5. Summary

This report outlines the 2010/11 Quarter 4 Key Performance Indicator (KPI) results for the Adult Social Care elements of the Directorate. Twelve (12) KPIs are included in the suite. Of these, at the end of Quarter 4, 75% (9) achieved their targets.

### 6. Recommendations

**That Cabinet Member is asked to note the year end performance results.**

## 7. Proposals and Details

Quarter 4 results can be seen in Appendix 'A' where a star indicates 'on target' and a triangle indicates 'off target'.

The following 9 performance measures have achieved their Quarter 2 targets;

- NI 136 People Supported to Live Independently – achieved 2882 against a target of 2800. This has **improved** from 2358 in 2009/10 and is rated **next to bottom quartile** for all England and our comparator group which represents an improvement of one quartile from last year
- NI141 Vulnerable people achieving independent living – achieved 89.13% against a target of 85%. This has **improved** from 88.17% in 2009/10.
- NAS1 Reviews - achieved 87.32% against a target of 87%. This has **improved** from 82.50% in 2009/10 and is rated in **top quartile** for all England and for our comparator group.
- NAS18 People receiving a statement of need – achieved 98.28% against a target of 98%. This has **improved** from 96.21% in 2009/10.
- NI 125 Intermediate Care - achieved 85.00% against a target of 85%. This has **improved** from 84.17% in 2009/10 and is rated in **next to top quartile** for all England and in **top quartile** for our comparator group.
- NI 130 Self Directed Support - achieved 50.31% against a target of 50%. This has **improved** from 8.62% in 2009/10 and we believe this will be rated in **top quartile** when benchmarking data is made available.
- NI 135 Carers Services - achieved 31.80% against a target of 30%. This has **improved** from 29.61% in 2009/10 and is rated **top quartile** for all England and **next to top quartile** for our comparator group.
- NI 145 LD Clients in Settled Accommodation - achieved 72.29% against a target of 72%. This has **improved** from 72.38% in 2009/10 and is rated **top quartile** for all England and **next to top quartile** for our comparator group.
- NAS 46 Safeguarding cases substantiated – achieved 93.1% against a target of 75%. This has **improved** from 61.11% in 2009/10.

The following 3 performance measures did not achieve their Quarter 3 targets;

- NI 132 Timeliness of social care assessments
  - Year end performance is 81.89% against a target of 90%.
  - This has **improved** from 79.98% at the end of February and has **improved** compared to the 2009/10 baseline (80.71%)
  - Compared with 2009/10 benchmarking data this is rated **next to bottom quartile** for all England and for our comparator group. Top quartile performance for our comparator group is 86.70%.
  - The introduction of OT activity had the biggest impact on the figures and is the reason for performance being **off target**. OT performance improved during quarter 4 but not in time to enable us to reach the year end target. Without including OT, performance would have been 90.81% and rated **top quartile**.
  - For 2011/12 there are plans to align the OT service with the social work teams and performance will be closely monitored on a weekly basis. This will ensure that all service users are seen within timescale.
  
- NI 133 Waiting times for care packages
  - Year end performance is 94.50% against a target of 96%.
  - This has **improved** from 92.05% at the end of February and has **improved** compared to the 2009/10 baseline (94.23%)
  - Compared with 2009/10 benchmarking data this is rated in **top quartile** for all England (94%) and for our comparator group (92.18%).
  
- NI146 LD Clients in Employment
  - Current performance for March is 3.94% against a stretch target of 6.26%.
  - This has **improved** from 3.77% at the end of February but has **deteriorated** compared to the 2009/10 baseline (5.58%).
  - Compared with 2009/10 benchmarking data this is rated **bottom quartile** for all England and **next to bottom quartile** for our comparator group. Top quartile performance for our comparator group is 5.50% although this is expected to reduce when 2010/11 data is published.
  - Performance has deteriorated because some people included in last year's score have since lost their employment. The largest impact has been job losses at Speakup self advocacy. The current target was set with the expectation existing people staying in employment and capturing an additional 6 people new in employment this year.

## Background Papers and Consultation

The report has been discussed with Neighbourhoods and Adult Services Directorate Management Team. Appendix 'A' contains the performance results for the fourth quarter of 2010/11. The indicators rated 'on target' are shown as a star and those that are rated 'off target' are shown as a triangle.

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